



WSAHQ

Washington State Association for Healthcare Quality

MONTHLY NEWSLETTER - MARCH 2005

In This Issue:

- [President's Message](#)
- [Interview With Jill Wright](#)
- [WSAHQ Upcoming Events](#)
- [Career Opportunities](#)

Total WSAHQ Members
95
As of February 2005

Encourage your
Colleagues to Join and
Renew Membership at
www.wsahq.org

President's Message

By: Patricia Terry
pterry_cphq@yahoo.com

Despite the fact that healthcare is known as a 24/7 profession, we all must face the reality that there are only so many hours in the day. Between the time we caffeinate in the morning, get ourselves and our families out the door, do fabulous work at our jobs and fall exhausted into bed at night ... there are always leftovers on the plate for the next day.

In the information age, a plethora of resources are available to us. The problem is, who has the time to sit and do research? So in this issue of the WSAHQ newsletter, I thought you might enjoy some quick links to a few healthcare related articles I found interesting:

Center for Disease Control

CDC – Re: Electronic Medical Records:
<http://www.cdc.gov/od/oc/media/pressrel/r050315.htm>

CDC – Re: Guidance for Reporting Healthcare Relation Infections
<http://www.cdc.gov/od/oc/media/pressrel/r050228.htm>

Center for Health Care Strategies

Strategies for Assessing Health Plan Performance on Chronic Diseases
http://www.chcs.org/publications3960/publications_show.htm?doc_id=263738

Improving Coordination Between School-Based Health Centers and Medicaid Managed Care
http://www.chcs.org/publications3960/publications_show.htm?doc_id=253394

National Institute for Health

Brain Awareness Week Teaches Kids How Their Brains Work
<http://www.nih.gov/news/pr/mar2005/nimh-07.htm>

New Hand-held Information System for Emergency Responders
<http://www.nih.gov/news/pr/mar2005/nlm-11.htm>

World Health Organization

Launch of the new *Commission on Social Determinants of Health*
<http://www.who.int/mediacentre/news/releases/2005/pr13/en/index.html>

Technical Guidelines for Health Action in Crisis
<http://www.who.int/hac/techguidance/en/>

Please let us know if you would like this to be a regular feature of the newsletter! Also, if you come across resource information that you would like to share with other quality professionals, feel free to send links to our editor – Martin Benning at martin.benning@seattlesurgerycenter.com . Happy reading!



WSAHQ

Washington State Association for Healthcare Quality

MONTHLY NEWSLETTER - MARCH 2005

Getting to Know WSAHQ's 2005 Secretary

An Interview with Jill Wright

By: Heather Zuzel

hzuzel@chpw.org

Jill, please describe yourself briefly, including current work/school, hobbies, etc.:

I call myself a jack-of-all-trades because in my 18 years in the healthcare field, I have worked in many different environments, including hospital, multi-specialty clinic, health insurance, and the community health safety net. Currently, I work for a community health center wearing two hats – as a Quality Improvement coordinator and the Risk Manager. My work is varied, which is what really draws me to what I do. For example, today I have worked on projects such as developing performance standards for staff, to employee safety issues, and this afternoon I will be preparing to facilitate the various quality improvement teams we have here working on improving customer service.

Other professional interests I have are in the Washington State Quality Award and the Baldrige Quality Award. Next month I am traveling to Washington DC to attend a conference where past Baldrige Award recipients present on their experiences in the quality journey. I am also considering being an examiner for the Washington State Quality Award in a few years. I am also a member of the National Association for Healthcare Quality.

What are your hobbies?

I love gardening, swimming and golfing. Actually any sport, and my favorite part of the newspaper is the sports section. I also like camping, and am planning a vacation this summer to camp in the Columbia River Gorge. I am also the Board President for my condo association.

What interested you in becoming a board member?

Well, I became a board member a few years ago, because I was very interested in the fact that the organization supports members that are aiming to get their CPHQ certifications. I became a board member for the opportunity to really connect with others in the organization.

What are your future ideas for the organization?

I can see several opportunities for the organization. Because the support of members in their pursuit of CPHQ certification, I would like to see the organization support study groups and scholarships, and possibly a lending library. I am looking forward to the CPHQ training in June!

We are excited to have Jill on the 2005 Board of Directors. We look forward to her leadership and ideas for WSAHQ in the years ahead. Stay tuned for next month's newsletter when another board member will be featured.



WSAHQ

Washington State Association for Healthcare Quality

MONTHLY NEWSLETTER - MARCH 2005

WSAHQ Upcoming Events

Compiled By: Rosa Johnson

rosaj@qualishealth.org

- April 22nd 7:30 – 4:30: Bringing Out the Best in You: *Tackling Patient Safety and Improvement Processes*
 - This event will be held jointly with OAHQ. Check the website for details www.wsahq.org.
- May 11th 4-6PM: Effective use of data in QI
- September 29th 4-6PM: Malcolm Baldrige quality awards: Introduction to the Criteria and Process
- November 9th 4-6PM: Reports from the NHQA annual meeting

Mark your calendars and share this information with others who may be interested! Susan Mellot, PhD, RN, CLNC, CPHQ, FNAHQ of Mellot and Associates will be conducting a CPHQ preparation course on June 23-24 in Wenatchee. We are delighted that Dr. Mellot, who conducts these preparation courses nationally, is available to present this locally. Who should attend? Those wanting assistance in preparing to take the CPHQ examination as well as those already certified who want a refresher, or those just interested in the content. More detail to come later. Contact Rosa Johnson at rosaj@qualishealth.org or at 206.364.9700, ext 2142.

Thanks so much!
Rosa

Career Opportunities

Check out our website for current career opportunities www.wsahq.org. Click on the [Directory](#) link to navigate to the appropriate page.

If you have events, news or other content that members may find useful, please email them to:
martin.benning@seattlesurgerycenter.com